Annex A: One-Time Onboarding

Step 1 – Singpass Registration and 2FA Setup

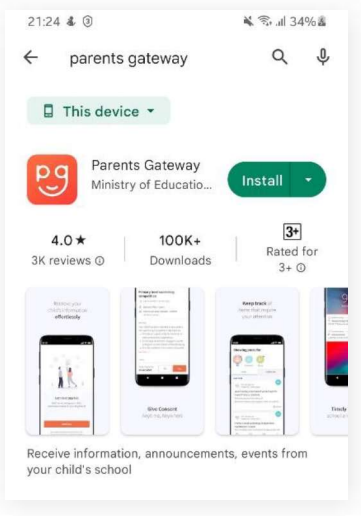
Singpass 2-Step Verification (2FA) is required for onboarding. If you have not registered for a Singpass or have not set up the 2FA, please visit the Singpass website (https://www.singpass.gov.sg), or scan the QR codes below to do so. Should you require further assistance, please contact the Singpass Helpdesk at 6335-3533.

Singpass Registration

Step 2 – Download Parents Gateway Mobile App

a. Open the Apple App Store, Google Play Store or Huawei App Gallery on your mobile phone.

b. Search for the 'Parents Gateway' mobile app, or scan the QR code below.



For iOS	For Android	For Huawei

c. Download and install the app on your phone.

d. Enable '**Allow Notifications'** to receive push notifications.

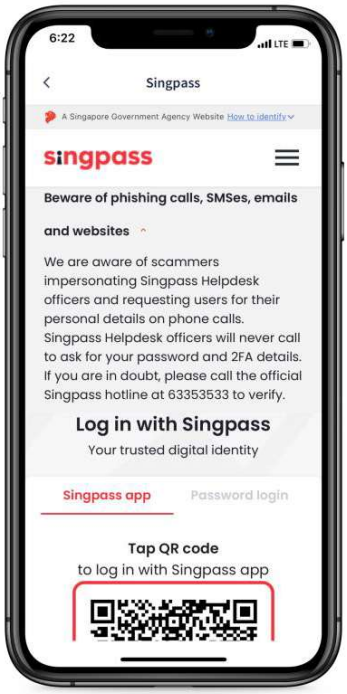
Note: Supported OS Versions – **Android 8.0 or later** & **iOS 12.0 or later**

Step 3 – How to onboard Parents Gateway

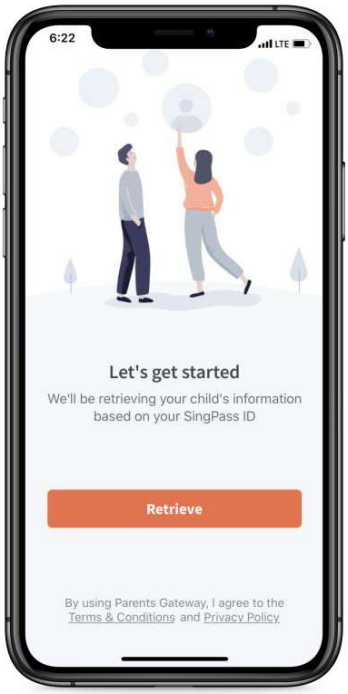
1. Tap on “Log in with Singpass”



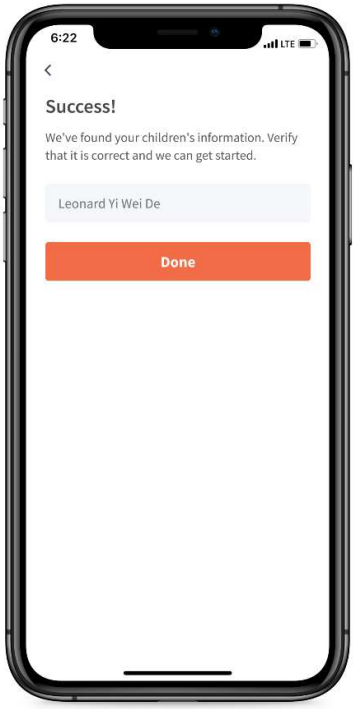
2. Log in with your Singpass (and 2FA)



3. Tap on “Retrieve” to retrieve your child(ren)’s information



4. Tap on “Done” to complete onboarding



5. You should see your child(ren)’s initial(s) and announcements and/or consent forms posted by the school(s) (if any)

